



SUPERCAP®

The Next Generation Slab®

10 Year System Warranty

Interior Applications Only

APPLICATION	PRODUCTS
Underlayment	LATICRETE® SUPERCAP® SC500 LATICRETE SUPERCAP Primer Plus LATICRETE SUPERCAP SC500 PLUS LATICRETE SUPERCAP SC500 LW
Vapor Reduction	LATICRETE SUPERCAP™ Moisture Vapor Control

LIMITED WARRANTY

Subject to the conditions and limitations stated below, LATICRETE® SUPERCAP®, LLC warrants that the products listed on this document will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of ten (10) years from the date of purchase when installed in accordance with the written specifications of LATICRETE SUPERCAP, LLC and industry standard guidelines. For this limited warranty to apply, the applications that comprise the installation must be performed with the products listed in this document for each application (refer to chart).

DISCLAIMER

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

EXCLUSIVE REMEDY

The sole and exclusive remedy for a breach of this limited warranty is replacement of only the specific portion of the installation that is proven to be defective**. LATICRETE SUPERCAP, LLC will pay for replacement of its own products and replacement of finishing materials, as well as for labor for the replacement installation, but LATICRETE SUPERCAP, LLC will not pay more, calculated on a square-foot (square-meter) basis, for the replacement than the original purchase price of the portion being replaced. LATICRETE SUPERCAP, LLC will not pay for replacement of any portion of the installation that is not proven to be defective.

In the event that the sole and exclusive remedy described above fails of its essential purpose, the liability of LATICRETE SUPERCAP, LLC is limited to the monetary value, on a square-foot (square-meter) basis, of the original purchase price of the portion being replaced.

**NOTE: Efflorescence is a normal condition of cement mortars and is not a defective condition.

EXCLUSIONS

LATICRETE SUPERCAP, LLC is not responsible for workmanship not in accordance with the instructions of LATICRETE SUPERCAP, LLC and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered. LATICRETE SUPERCAP IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.

NO ASSIGNMENT

This limited warranty is not transferable or assignable.

HOW TO MAKE A CLAIM

To make a claim under this limited warranty, you must notify LATICRETE SUPERCAP, LLC in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At the option of LATICRETE SUPERCAP, LLC, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

Address your claim to:

LATICRETE SUPERCAP LLC
1 LATICRETE Park North
Bethany, CT 06524-3423 USA
Attn.: Technical Service Department

TECHNICAL INFORMATION

Technical assistance and information is available by calling the LATICRETE SUPERCAP Technical Services Line:

Toll Free: +1.866.704.2247
Fax: +1.203.393.1948
E-mail: techsupport@laticretesupercap.com

All LATICRETE SUPERCAP products purchased in Concentrate form must only be mixed only with aggregate from approved and specified suppliers by LATICRETE SUPERCAP LLC. Failure to do so will void any warranty

LATICRETE SUPERCAP, LLC
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