



# SUPERCAP®

Perfectly Flat Floors. Delivered.™

## 10 Year Product Warranty For Approved Mobile Blending Unit Applicators

APPLICATION	PRODUCTS
Underlayment	LATICRETE® SUPERCAP® SC500 LATICRETE SUPERCAP SC500 Sanded LATICRETE SUPERCAP SC500-Plus LATICRETE SUPERCAP SC500-LW LATICRETE SUPERCAP Primer Plus

### LIMITED WARRANTY

Subject to the conditions and limitations stated below, LATICRETE SUPERCAP, LLC. Warrants that the products manufactured by LATICRETE SUPERCAP, LLC. will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of ten (10) years from the date of purchase when installed in accordance with the written specifications of LATICRETE SUPERCAP, LLC. and industry standard guidelines.

### DISCLAIMER

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

### EXCLUSIVE REMEDY

The sole and exclusive remedy for a breach of this limited warranty is replacement of the LATICRETE SUPERCAP product that is proven to be defective\*. In the event this sole and exclusive remedy fails of its essential purpose, the liability of LATICRETE SUPERCAP, LLC. is limited to the return of the original purchase price.

### EXCLUSIONS

LATICRETE SUPERCAP, LLC. is not responsible for workmanship not in accordance with the instructions of LATICRETE SUPERCAP, LLC. and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered. LATICRETE SUPERCAP, LLC. IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.

\*NOTE: Efflorescence is a normal condition of cement mortars and is not a defective condition.

### NO ASSIGNMENT

This limited warranty is not transferable or assignable.

### HOW TO MAKE A CLAIM

To make a claim under this limited warranty, you must notify LATICRETE SUPERCAP, LLC. in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At the option of LATICRETE SUPERCAP, LLC, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

### Address your claim to:

LATICRETE SUPERCAP, LLC  
1 LATICRETE Park North  
Bethany, CT 06524-3423 USA  
Attn: Technical Service Department

### TECHNICAL INFORMATION

Technical assistance and information is available by calling the LATICRETE SUPERCAP Technical Service Line:

Toll Free: +1.866.704.2247  
Fax: +1.203.393.1948  
E-mail: [techsupport@laticretesupercap.com](mailto:techsupport@laticretesupercap.com)

All LATICRETE SUPERCAP products purchased in Concentrate form must only be mixed only with aggregate from approved and specified suppliers by LATICRETE SUPERCAP LLC. Failure to do so will void any warranty.

LATICRETE SUPERCAP, LLC  
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